State Parks Pass Program FAQ

**Q: What organizations are participating in this program?**

A: All public and military libraries and interested academic libraries, and all 42 Colorado state parks.

**Q: How long is the checkout period?**

A: The checkout period is for one week.

**Q: Are the backpacks holdable?**

A: Yes, after the launch day of June 20th the packs will be hold=able and floating. There will be the normal 7 day hold period to pick up passes. If the pack ends up at your location and it is not on hold, I would keep it in a restricted area whether that is a display close to your customer service desk or behind a desk.

**Q: How are the backpacks checked out?**

A: Please do not keep the backpacks on your regular hold shelfs. Keep them witj ILL’s or other items you manually check out. While the backpack itself is RFID tagged, please use the barcode on the laminated checklist to check the item out through Sirsi. Encourage patrons to bring the backpack back to the staff desk when returning them. Returning the packs in the book drop is not allowed!

**Q: How many people does the pass allow into the park?**

A: The pass allows one carload of people for entry in to the park.

**Q: Can a bus come in on the pass?**

 A: Not a commercial tour bus, but some parks will allow an activity, school or senior program bus in on the pass. The patron should call the park to make sure before they head to the park.

**Q: Does the pass cover fishing licenses or camping fees?**

 A: Fishing licenses and camping fees are not included with the pass; people need to pay for those on their own.

**Q: As this program is so popular at our library, some of our patrons complain at the long waiting times. What can we tell them?**

 A: You can let them know that entrance into any of the state parks is just $7-9 per day per car, they may want to considering visiting anyway.

**Q: What items are included in the backpack and what are the replacement costs?**

A: A laminated checklist will be included in the backpacks. It will have a barcode. That is the barcode that should be used to check out at the staff desk. Staff should check to make sure each item on the list has been returned in the pack. Replacement costs are also listed in the marc record.

Backpack: $8.00

Binoculars: $39.00

State Parks Hanging Tag Pass: $70.00

Check Out Colorado Wildlife Guide: $7.50

Check Out Colorado Trees & Wildflowers Guide: $7.50

Parks Guide to 42 State Parks: No replacement cost

Leave no Trace Reference Cards: $0.25

Evaluation Form: No replacement cost

Activities Idea Card: No Replacement Cost

Replacement of Entire Pack: $132.25

**Q: Can we charge an overdue fine if a backpack isn’t returned on time? If so, how much?**

A: We will follow our current overdue fines per our policy.

**Q: How long does the program run for?**

A: The program starts on June 20th and runs until March 31st, 2017. At that time the program will be re-evaluated.

**Q: How will the program be evaluated?**

 A: Feedback from your patrons using the program is key for evaluating the program. There are evaluation forms located in each backpack; please print more forms at [www.cde.state.co.us/cdelib/checkoutcoloradoevaluation](http://www.cde.state.co.us/cdelib/checkoutcoloradoevaluation)

 in color or black and white as needed to replace in the backpack.