

PCCLD 2018, Q1 Outcomes Brief Report

176 patrons surveyed

Three Topic areas covered

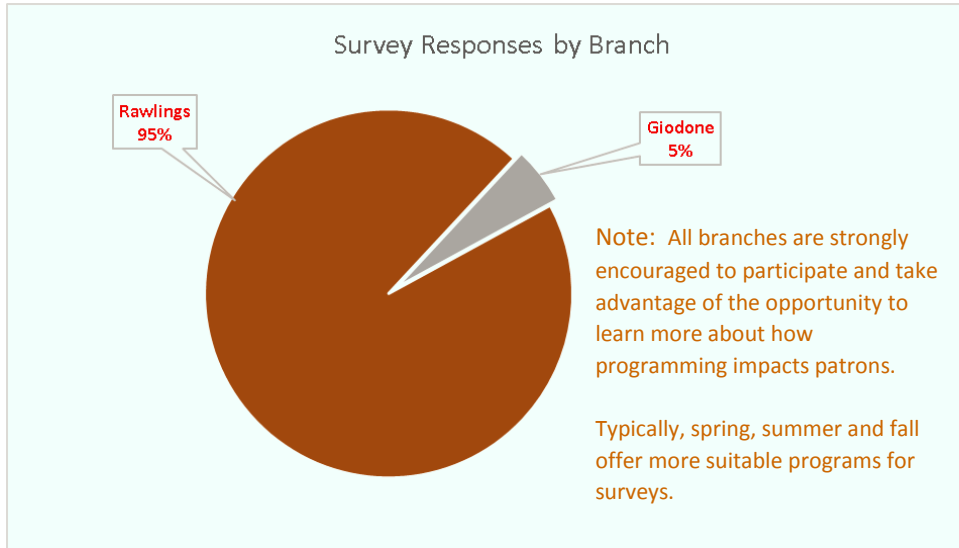
1. Digital Learning (75)
2. Civic and Community Engagement (41)
3. Education and Lifelong Learning (60)

Two Branches Participating

1. Barkman (9)
2. Rawlings (167)

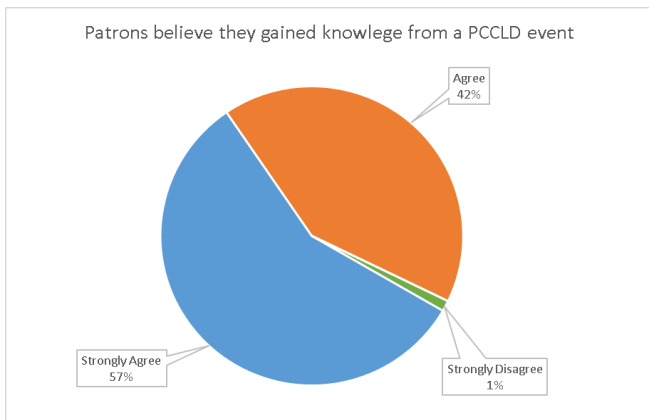
Two Rawlings Departments

1. Community Relations (41)
2. RRA (126)



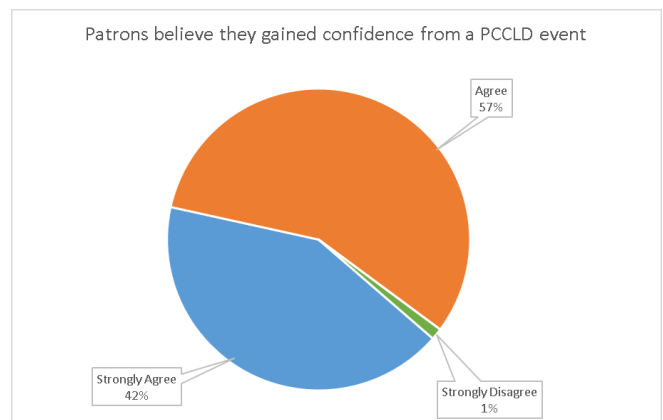
99% Patrons Strongly agree or agree they gained knowledge at PCCLD programs

- Strongly Agree (57%)
- Agree (42%)
- Strongly Disagree (1%)



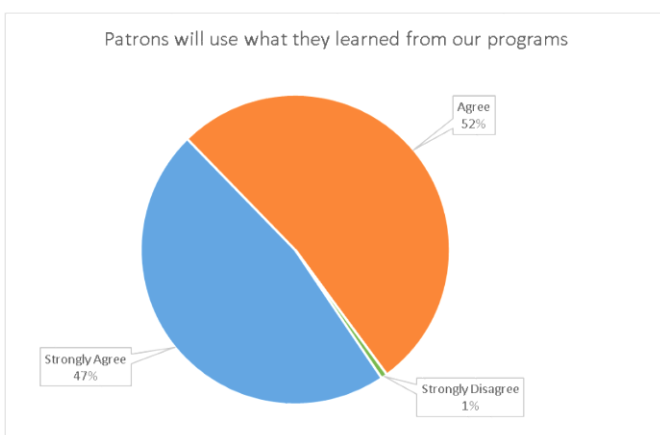
99% Patrons Strongly agree or agree they gained confidence at PCCLD programs

- Strongly Agree (42%)
- Agree (57%)
- Strongly Disagree (1%)



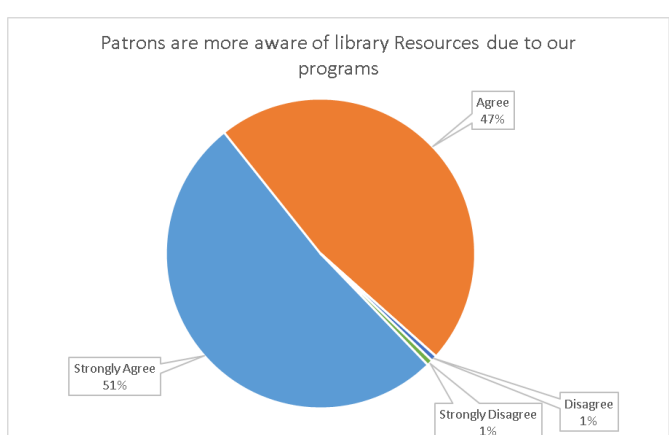
99% Patrons Strongly agree or agree they will use what they learned at PCCLD programs

- Strongly Agree (47%)
- Agree (52%)
- Strongly Disagree (1%)



98% Patrons are more aware of PCCLD resources

- Strongly Agree (51%)
- Agree (47%)
- Disagree (1%)
- Strongly Disagree (1%)



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Patron's comments about PCCLD programs

The class is interesting and presented in a way which makes it easy to understand and learn at the same time . . . Excellent Instructors.

The pace of the class, open discussions, able to ask questions at any time.

This is my first class but definitely won't be my last!

Fun! I loved making it and ready to give it so someone I love.

Offer more times AM/PM.

Shows a person the many advantages of using the internet and how easy it is to use and navigate.

Interesting learning about some of the community services and interests.

Good idea - need separate class for I-Phone users.

Interesting and varied subjects. Great to learn what Pueblo is doing and where we are heading.

They (Giodone Library) do a phenomenal job.

More social media coverage so events are better known.

Bring more multi-cultural programs and more multi-cultural topics.

I loved seeing the passion our locals show for Pueblo.

. . . give us home work to learn more about what you teach us.