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| **Welcome to PCCLD All Staff Development Day October 10, 2016** | | | |
| **7:30 *Early Birds Welcome – Continental Breakfast!* Ryals Room** | | | |
| **8:00 - 9:00 Welcome & Service Awards Jon Walker**  **Corporate Cup Awards Sara Rose/Kayci Barnett**  **Acknowledgement of Customer Service Counts rewards Sherri Baca/Terri Daly**  **Kick off of New Employee Recognition Program Sherri Baca/Terri Daly**  **FLU SHOT CLINIC** 11:00 AM to 1:00 PM in the Thurston Room – Call HR to schedule an appointment by 10/6/16 to avoid long lines!  **FREE TO ALL EMPLOYEES** Free to family members with Kaiser Insurance. Family members who do not have Kaiser pay $25. | | | |
| **Time** | **Track 1 –Bret Kelly A** | **Track 2 – Info Zone** | **Track 3 – Ryals Room** |
| **9:10 – 10:00** | Sirsi Skills - Kayci Barnett  (701 SIRSI)  \*Will be held in the Training Room\*  Whether you are a new employee or interested in strengthening your Sirsi skills this class will deliver on value, covering a variety of functions that meet both daily and unusual requests. | Library Book Clubs at PCCLD - Rich Poll  (702 LIBRARY)  Find out what PCCLD is doing to support and grow Book Clubs! | Privacy in the Library Field – Janina Goodwin and Jon Walker  (703 CUSTOMER SERVICE)  It's no secret that one of the core values in public libraries is privacy.  Learn about how privacy is addressed by the American Library Association, Colorado Library Law, and library policies and procedures. |
| **10:10 – 11:00** | JTACQ/ILL/Enhanced training on Bibliocommons –Theia Bravo and Daniel Gaghan  (707 TECHNOLOGY)  Learn the new ILL system JTACQ and develop expert skills using Bibliocommons with Theia and Daniel! | Intellectual Freedom and Censorship in the Public Library - Jon Walker  (705 LIBRARY)  Why does the Rawlings Library feature the 1st Amendment to the Constitution prominently high on the wall of its interior atrium? Attend this session to discuss and learn more about intellectual freedom, censorship and the public library. |
| **11:10 – 12:00** | Colorado Government Docs and You! – Thad Stelter  (706 LIBRARY)  Increase your familiarity with the wealth of information in our Government Documents Collection. | CHQ and Shelf Rates – Elizabeth Flores  (704 LIBRARY)  \*Will be held in the Training Room\*  *One specialist/librarian from Youth Services, RRA and each branch is required to attend this session.*  Understanding how we measure library usage is important to all library employees.  Attend this session to learn about trends and what we are doing to increase check-outs. | ADA & Libraries – Sara Rose  (708 CUSTOMER SERVICE)  What are public libraries required to do to accommodate persons with disabilities? Find out what improvements PCCLD is making to address this segment of the community and learn how to effectively respond to situations involving ADA requests.  https://ssl.gstatic.com/ui/v1/icons/mail/images/cleardot.gif |
| **11:00 – 1:00** | **Flu Shot Clinic** held in the Executive Conference Room Contact HR to sign-up for a 5 minute appointment! | | |
| **12:00 – 1:00** | **Lunch – Pizza and Salad provided in the Café on the 1st Floor** *(sign up using* ***709 SDD*** *– otherwise, lunch on your own)* | | |
| **1:10 – 2:00** | **De-escalation Techniques with Shane Hughbanks, Victory Training, LLC** (710 SAFETY) **Ryals Room All Staff**  A Talk Down is better than a Take Down! Are you feeling defenseless against potential aggressors?  Then make good communication skills your First Line of Defense! | | |
| **Time** | **Track 1 –Bret Kelly A** | **Track 2 – Info Zone** | **Track 3 – Ryals Room** |
| **2:10 – 3:00** | E-Marketing – Community Relations  (711 INTERNAL)  Come find out what is happening with PCCLD in the exciting world of social media!  This program will be informative and entertaining as we take a look into the past, present and future of our E-Marketing efforts. | ConnectED and CSU-Pueblo – Jill Deulen  (712 LIBRARY)  CCLD has created some fantastic partnerships this year with our local educational institutions.  Find out about how these programs work and what outcomes we expect to gain from these new programs. | Recognizing and Overcoming Job Burnout – Jean Helig, Colorado Dept. of Education  (713 PERSONAL)    Job burnout is a response to stress that leaves you feeling hopeless, powerless, despondent and overwhelmed. But, don’t despair you can do something about it! During this session you’ll learn this doesn’t happen overnight. Our bodies and minds do give us warning signs, and if you know what to look for, you can recognize it before exhaustion and ineffectiveness set in.  Discover if you are at risk or are experiencing job burnout and learn what you can do. |
| **3:10 – 4:00** | Storytelling Training – Kristen Dees  (714 LITERACY)  Come participate in this engaging session that is sure to boost your storytelling skills.  Use of props, movement, and creativity will be explored as well as how to incorporate literacy objectives. | Robot Party – Derrick Mason  (715 TECHNOLOGY)  Say no more! This hands-on session will allow you a chance to build robots using simple items found in the Idea Factory. | Laughter Yoga – Kim Dillon  (716 PERSONAL)  Want to improve your health, feel better and recapture your playful spirit?  Then come join this session that will get you laughing out loud - literally. |