



## Pueblo City-County Library District

More,  
for less...

**40% OFF**

Complete pair  
of prescription  
eyeglasses

**20% OFF**

Non-prescription  
sunglasses

**20% OFF**

Remaining balance  
beyond plan coverage

These discounts are for  
in-network providers only

Hello,  
Neighbor

- You're on the INSIGHT Network
- For a complete list of providers near you, use our Provider Locator on [www.eyemed.com](http://www.eyemed.com) and choose the INSIGHT network or call 1-866-804-0982.
- For Lasik providers, call 1-877-5LASER6 or visit [eyemedlasik.com](http://eyemedlasik.com).

Vision Care Services	In-Network Member Cost	Out-of-Network Reimbursement
<b>Exam With Dilatation as Necessary</b>	\$10 Copay	Up to \$40
<b>Contact Lens Fit and Follow-Up</b> (Contact lens fit and two follow up visits are available once a comprehensive eye exam has been completed)		
Standard Contact Lens Fit & Follow-Up	Up to \$55	N/A
Premium Contact Lens Fit & Follow-Up	10% off retail	N/A
<b>Retinal Imaging</b>	Up to \$39	N/A
<b>Frames</b>	\$0 Copay; \$130 allowance; 80% of charge over \$130	Up to \$91
<b>Standard Plastic Lenses</b>		
Single Vision	\$25 Copay	Up to \$30
Bifocal	\$25 Copay	Up to \$50
Trifocal	\$25 Copay	Up to \$70
Standard Progressive Lens	\$90 Copay	Up to \$50
Premium Progressive Lens <sup>4</sup>	\$110 Copay - \$135 Copay	
Tier 1	\$110 Copay	Up to \$50
Tier 2	\$120 Copay	Up to \$50
Tier 3	\$135 Copay	Up to \$50
Tier 4	\$90 Copay, 80% of charge less \$120 Allowance	Up to \$50
Lenticular	\$25 Copay	Up to \$70
<b>Lens Options</b> (paid by the member and added to the base price of the lens)		
UV Treatment	\$15	N/A
Tint (Solid and Gradient)	\$15	N/A
Standard Plastic Scratch Coating	\$15	N/A
Standard Polycarbonate	\$40	N/A
Standard Polycarbonate - Kids under 19	\$40	N/A
Standard Anti-Reflective Coating	\$45	N/A
Premium Anti-Reflective Coating <sup>4</sup>	\$57 - \$68	N/A
Tier 1	\$57	N/A
Tier 2	\$68	N/A
Tier 3	80% of charge	N/A
Photochromic/Transitions	\$75	N/A
Polarized	20% off retail price	N/A
Other Add-Ons and Services	20% off retail price	N/A
<b>Contact Lenses</b>		
Conventional	\$0 Copay; \$130 allowance; 15% off retail price over \$130	Up to \$130
Disposable	\$0 Copay; \$130 allowance; plus balance over \$130	Up to \$130
Medically Necessary	\$0 copay, Paid in Full	Up to \$210
<b>Laser Vision Correction</b>		
Lasik or PRK from U.S. Laser Network	15% off the retail price or 5% off the promotional price	N/A
<b>Frequency</b>		
Examination	Once every 12 months	
Lenses or Contact Lenses	Once every 12 months	
Frame	Once every 24 months	

<sup>4</sup>Premium progressives and premium anti-reflective designations are subject to annual review by EyeMed's Medical Director and are subject to change based on market conditions. Fixed pricing is reflective of brands at the listed product level. All providers are not required to carry all brands at all levels.





## What's in it for me?

Options. It's simple really. We love our members—that's why we are dedicated to helping you see clearly and we've built a network that gives you lots of choices and flexibility. You can choose from independent doctors and retail providers to find the one that best fits your needs and schedule. No matter which one you choose, our plan is designed to be easy to use and to save you money. Welcome to EyeMed.



eyemed.com

Benefits Snapshot	With Us	Out-of-Network Reimbursement
Exam with dilation as necessary (Once every 12 months)	\$10 Copay	Up to \$40
Frames (Once every 24 months)	\$0 Copay; \$130 allowance; 80% of charge over \$130	Up to \$91
Single Vision Lenses (Once every 12 months)	\$25 Copay	Up to \$30
Or		
Contacts (Once every 12 months)	\$0 Copay; \$130 allowance; plus balance over \$130	Up to \$130

## And now it's time for the breakdown . . .

Here's an example of what you might pay for a pair of glasses vs. what you'd pay without vision coverage. So, let's say you get an eye exam and choose a frame that costs \$163 with single vision lenses that have UV and scratch protection. Now let's see the difference . . .

**77%  
SAVINGS  
with us**

With Us	Without Insurance**
Exam \$10 Copay	Exam \$106
Frame \$163 - \$130 allowance \$33 - \$6.60 (20% discount off balance) \$26.40	Frame \$163
Lens \$25 Copay \$15 UV treatment add-on + \$15 Scratch coating add-on \$55	Lens \$78 \$23 UV treatment add-on + \$25 Scratch coating add-on \$126
Total \$91.40	Total \$395

Benefits are not provided from services or materials arising from: 1) Orthoptic or vision training, subnormal vision aids and any associated supplemental testing; Aniseikonic lenses; 2) Medical and/or surgical treatment of the eye, eyes or supporting structures; 3) Any eye or Vision Examination, or any corrective eyewear required by a Policyholder as a condition of employment; Safety eyewear; 4) Services provided as a result of any Workers' Compensation law, or similar legislation, or required by any governmental agency or program whether federal, state or subdivisions thereof; 5) Plano (non-prescription) lenses and/or contact lenses; 6) Non-prescription sunglasses; 7) Two pair of glasses in lieu of bifocals; 8) Services or materials provided by any other group benefit plan providing vision care; 9) Services rendered after the date an Insured Person ceases to be covered under the Policy, except when Vision Materials ordered before coverage ended are delivered, and the services rendered to the Insured Person are within 31 days from the date of such order; 10) Lost or broken lenses, frames, glasses, or contact lenses will not be replaced except in the next Benefit Frequency when Vision Materials would next become available. Benefits may not be combined with any discount, promotional offering, or other group benefit plans. Standard/Premium Progressive lens not covered-fund as a Bifocal lens. Standard Progressive lens covered-fund Premium Progressive as a Standard. Premium progressives and premium anti-reflective designations are subject to annual review by EyeMed's Medical Director and are subject to change based on market conditions. Fixed pricing is reflective of brands at the listed product level. All providers are not required to carry all brands at all levels. Underwritten by Fidelity Security Life Insurance Company of Kansas City, Missouri, except in New York. This is a snapshot of your benefits. The Certificate of Insurance is on file with your employer. Benefit allowance provides no remaining balance for future use within the same benefit year. \*\*Based on industry averages.



LENSCRAFTERS







## Enrollment/Change Form

Please print and complete all sections.  
See instructions below.

### EMPLOYER INFORMATION: To be Completed by Employer

Group Number	Employer Name <b>Pueblo City-County Library District</b>	Location Code	Division Code	Client CO Code	Effective Date
--------------	---	---------------	---------------	----------------	----------------

### EMPLOYEE INFORMATION A: Add (enroll) T: Terminate C: Change (change of name, address or phone)

<input type="checkbox"/> ADD <input type="checkbox"/> TERM <input type="checkbox"/> CHG	Sex <input type="checkbox"/> M <input type="checkbox"/> F	Member ID	Last Name (Employee or subscriber)	First Name	M.I.	Date of Birth
---	---	-----------	------------------------------------	------------	------	---------------

Social Security #	Home Street Address	City/State/Zip	Home Phone ( )
-------------------	---------------------	----------------	-------------------

### FAMILY INFORMATION (Only those eligible may be enrolled.) A: Add (enroll) T: Terminate C: Change (change of name)

<input type="checkbox"/> A <input type="checkbox"/> T <input type="checkbox"/> C	Sex <input type="checkbox"/> M <input type="checkbox"/> F	Last Name (spouse)	First Name	M.I.	Date of Birth	Social Security Number
<input type="checkbox"/> A <input type="checkbox"/> T <input type="checkbox"/> C	Sex <input type="checkbox"/> M <input type="checkbox"/> F	Last Name (dependent)	First Name	M.I.	Date of Birth	Social Security Number
<input type="checkbox"/> A <input type="checkbox"/> T <input type="checkbox"/> C	Sex <input type="checkbox"/> M <input type="checkbox"/> F	Last Name (dependent)	First Name	M.I.	Date of Birth	Social Security Number
<input type="checkbox"/> A <input type="checkbox"/> T <input type="checkbox"/> C	Sex <input type="checkbox"/> M <input type="checkbox"/> F	Last Name (dependent)	First Name	M.I.	Date of Birth	Social Security Number
<input type="checkbox"/> A <input type="checkbox"/> T <input type="checkbox"/> C	Sex <input type="checkbox"/> M <input type="checkbox"/> F	Last Name (dependent)	First Name	M.I.	Date of Birth	Social Security Number

Employee Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Instructions:

**Employer name:** Legal name of the employer.

**Group Number:** Provided by EyeMed or EyeMed representative.

**Location code:** Optional field for employers to track multiple locations.

**Effective date:** Date set by employer in accordance with EyeMed proposal. Employer also sets effective date for new adds during contract period.

**Family Information:** List only eligible family members who are enrolling.

Dependent eligibility is the same as employer's health plan.

**(A) Add:** Open (group) enrollment or new (individual) enrollment during the contract period.

**(T) Terminate:** To terminate enrollment.

**(C) Change:** A change of name, employee address or employee phone.



Answers to the most commonly asked questions about EyeMed Vision Care.



## General Questions

### Why do I need a regular eye examination?

Regular eye exams are crucial to your vision and overall health. Eye examinations can lead to the early detection of several vision and health-related conditions, including glaucoma, diabetes, cataracts and hypertension. And because early detection is key for treatment, regular eye examinations play a vital role in ensuring a healthy life.

Eye exams are important to all ages. The American Optometric Association recommends eye exams begin as early as 6 months of age and continue regularly throughout a person's life. Undiagnosed vision problems can interfere with learning in school age children and can lead to irreversible vision loss significantly impacting everyday activities at any age.

### Will I save more with this vision care benefit, or with an eyewear coupon or other promotional offer?

Take a moment to review your plan coverage. In almost every instance, you will find that your vision care plan delivers greater savings and lower out-of-pocket costs at more provider locations than a coupon or special offer. You can also use your benefit when it is convenient for you, without having to worry about coupon expiration dates or limited time offers. Please note, your benefit cannot be combined with any other discounts or promotional offers. You are responsible for copays, any remaining out-of-pocket expenses and applicable sales tax.

### Who is a subscriber?

The subscriber is the individual who is enrolled in the program through his/her employer. Dependents include the subscriber's spouse or children, referred to as members.

### How do I contact the Customer Care Center?

At EyeMed, we make customer service simple and accessible. Speak with a live representative daily by calling 866-939-3633, Monday through Saturday, 7:30 a.m. to 11:00 p.m. (EST) and Sunday, 11:00 a.m. to 8:00 p.m. (EST). Or access a number of automated features available online at [www.eyemedvisioncare.com](http://www.eyemedvisioncare.com) or through our automated voice response system.

### What are your Customer Service Hours?

EyeMed offers you the best customer service hours in the industry with live representatives available: Monday through Saturday 7:30 a.m. to 11:00 p.m. (EST) and Sunday 11:00 a.m. to 8:00 p.m. (EST).

To learn more, visit [EyeMedVisionCare.com](http://EyeMedVisionCare.com)



LENSCRAFTERS





# Benefit Plan Questions

## How do I access my vision benefit?

To access your vision benefit:

1. Visit EyeMedVisionCare.com to locate the EyeMed provider most convenient for you.
2. Schedule an appointment. When making the appointment tell the office that you are an EyeMed member and provide your name, the name of your organization or plan, and your member ID number.
3. When you arrive, identify yourself as an EyeMed member and present your ID card.
4. Your EyeMed provider will take care of the rest.

## Do I need an identification card to access my benefits?

While ID cards are not required for members to receive services, EyeMed provides each subscriber with two ID cards as a courtesy. We have found that the use of ID cards can expedite the process, as they supply providers with all the information needed for eligibility verification.

## How do I request additional Member ID cards?

Although member ID cards are not required to receive service, you can request additional cards through our website or by calling the Customer Care Center.

## Can I purchase two pair of eyeglasses and/or eyeglasses and contact lenses in the same benefit period?

Yes! With discount plans, the frequency is unlimited. For funded plans, members are eligible for discounts off a complete pair of eyeglasses and conventional contact lenses once the funded benefit has been used.

This flexibility allows members to combine their funded benefit with the additional savings in order to obtain multiple pairs in one benefit period.

## Will I be able to choose any eyewear product available at an EyeMed provider location?

Yes! With EyeMed, you can apply your benefit toward any available frame or brand of contact lenses that fit your lifestyle. Simply consult with your provider if you have any questions about how your vision care plan will be applied toward your eyewear purchase.

## Do you offer additional discounts beyond the benefit plan?

Yes! You will have the following additional savings available with funded plans:

- Discounts off additional complete pairs of glasses and additional conventional contact lenses once the funded benefit has been used
- Discounts on items not fully covered by the plan
- Discounts off the balance over frame allowance
- Discounts off any remaining balance over conventional contact lens allowance

## How do I submit a claim?

You are only responsible for submitting claims when using benefits at an out-of-network provider, as it is the responsibility of the provider to verify eligibility and submit the claim for in-network services.

If you visit an out-of-network provider, you will be responsible for paying the provider in full at the time of service, and then submitting the claim and receipts to EyeMed for reimbursement.

To ensure timely payment, contact our Customer Care Center or visit the EyeMed website to request an out-of-network claim form prior to seeing the doctor. Mail/Fax or e-mail the completed form along with the itemized paid receipts for services and materials to the following:

EyeMed Vision Care  
Attn: OON Claims  
P.O. Box 8504, Mason, Ohio 45040-7111  
oonclaims@eyemedvisioncare.com  
Fax: 866-293-7373

To learn more, visit [EyeMedVisionCare.com](http://EyeMedVisionCare.com)



LENSCRAFTERS



# Provider Questions

## How do I locate a provider on the EyeMed network?

To locate a provider, simply refer to the member brochure/ID cards mailed to your home, select the provider locator from our website at [www.eyemedvisioncare.com](http://www.eyemedvisioncare.com) or call the Customer Care Center.

## Do you offer both independent and optical retailers on your panel?

Yes. The EyeMed network is comprised of both independent and optical retail locations. Members have access to thousands of private practitioners and the nation's leading optical retailers; LensCrafters,<sup>®</sup> Target Optical,<sup>®</sup> JCPenney Optical,<sup>®</sup> Sears Optical<sup>®</sup> and most Pearle Vision<sup>®</sup> locations.

To nominate a provider, complete a Provider Nomination Form available through EyeMed's Customer Care Center. The provider must accept and agree to the Terms and Conditions of our Professional Provider Agreement and complete the credentialing process to ensure they meet EyeMed's quality standards.

# Laser Vision Questions

## Do you offer a discount on laser vision correction?

Yes. We offer members 5% off any promotional price or 15% off the retail price for treatments performed through the U.S. Laser Network, which is owned and administered by LCA-Vision.

## How do I access the laser vision discount?

To access the laser vision discount:

1. Call the U.S. Laser Network at 1-877-5LASER6 to find the laser correction provider most convenient for you.
2. Schedule a consultation with the provider. When making the appointment, tell the office that you are an EyeMed member.
3. During your consultation, you and your provider will determine whether or not you are a good candidate for the procedure.
4. If you choose to proceed with the treatment, call the U.S. Laser Network to request an authorization for your discount. A refundable deposit will also be requested at this time. The authorization will be sent to you and the laser provider.
5. Schedule your procedure. After your appointment be sure to follow all post-operative instructions carefully.

To learn more, visit [EyeMedVisionCare.com](http://EyeMedVisionCare.com)



LENSCRAFTERS





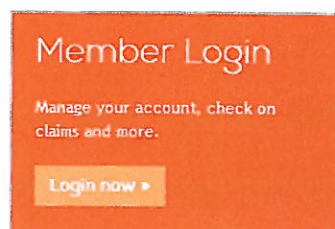


We've got you covered 24/7



Need to print an ID card, check a claim status or view your benefit details? EyeMed Member Web is your resource for benefit information whenever you need it, day or night. Just follow these simple steps and you'll be on your way!

**Step 1:** Visit [eyemed.com](http://eyemed.com) and click on Member Login



**Step 2:** If you're an existing user, Welcome back!

Just login with your user ID and password. If you're a new user, click on create an account.

**Step 3:** New users – Register for an account

by completing the form.

You'll need your member ID

OR

the last 4 digits of your SSN

LENSCRAFTERS

PEARLE  
VISION

sears  
optical

OPTICAL

optical

Private  
Practitioners

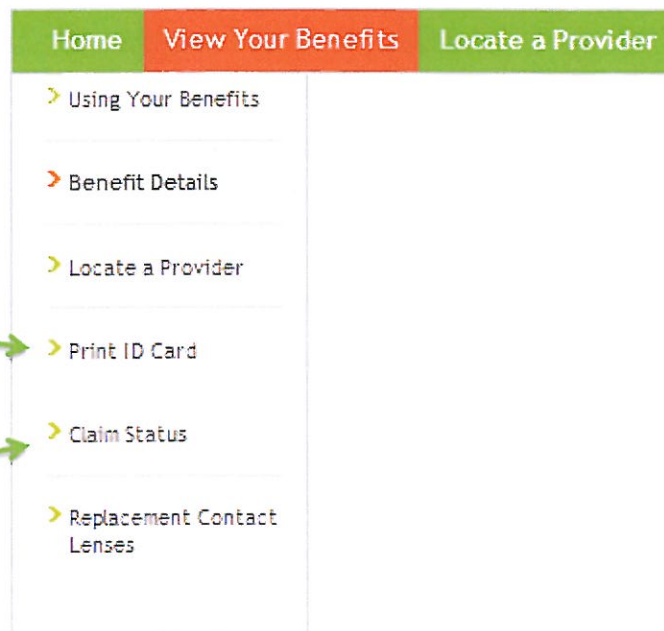
**Step 4:** Look for your registration confirmation email and click the link it contains to be taken back to member web.

**Step 5:** Click on View Your Benefits for a summary of your plan and for helpful tools.

**Step 6:** Click Print ID Card

Or

Click Claim status to view and print an Explanation of Benefits

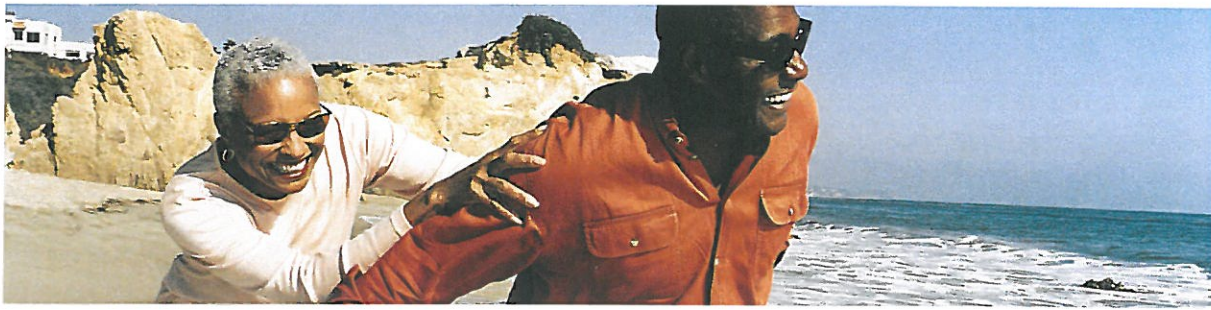


And that's it! We hope you'll continue to visit EyeMed's Member Web and take advantage of all of the features it has to offer.

On the site it's easy to:

- Locate an in-network provider
- Set your account preferences
- View your Benefits
- Check the status of claims
- Find helpful information about vision wellness





# Make a Date for Your Eyes: Your Annual Exam

**Getting your eyes checked can help you be the vision of health.**

You may think you need an eye exam only when it's time to update your eyewear prescription. But the truth is, eye exams are about a lot more than seeing whether you need a new pair of glasses or contacts. Comprehensive eye exams play an important role in your overall wellness, and you should get one every year for optimal vision health. Besides measuring your vision, regular eye exams can help identify early signs of certain chronic health conditions, including high blood pressure, diabetes, heart disease and high cholesterol.<sup>1</sup>

**Regular eye exams can help identify early signs of certain chronic health conditions, including high blood pressure, diabetes, heart disease and high cholesterol.**

Source: American Academy of Ophthalmology, "Frequency of Ocular Examinations," 2009.

During an eye exam, your doctor will check all aspects of your vision, including your eye's structure and how well the eyes work together. Based on the exam results, your doctor will recommend a solution that is right for your eye health and vision care needs. Annual eye exams enable your doctor to monitor the health of your eyes and track changes that can occur from year to year.<sup>2</sup> For example, subtle changes in the retina can be a warning sign of high blood pressure.<sup>3</sup>

So even if you don't need vision correction, it's important to take charge of your eye care. When you get your eyes checked every year, you're helping your eyes—and possibly your whole body—stay well.

1. American Academy of Ophthalmology, "Frequency of Ocular Examinations," 2009.
2. American Optometric Association, "Comprehensive Eye and Vision Examination," 2010.
3. Harvard Medical School, "Eye Exams, High Blood Pressure Symptoms & Diabetes Symptoms," 2005.

To learn more and to find an eye doctor in your area,  
visit: [www.eyesiteonwellness.com](http://www.eyesiteonwellness.com)

eye  
Med

These materials are designed to provide general information regarding health care topics. Do not use this information to replace the advice of your physician or other health care professional. The information is not intended to be used for diagnosis, treatment, or medical advice. The eye care professionals in your area are independent practitioners who exercise independent professional judgment and over whom EyeMed has no control or right of control. They are not agents or employees of EyeMed. Eye care professionals do not take the place of your physician.

© 2013 EyeMed. All Rights Reserved.

Private  
Practitioners

LENSCRAFTERS

PEARLE  
VISION

sears  
optical

OPTICAL

optical

