

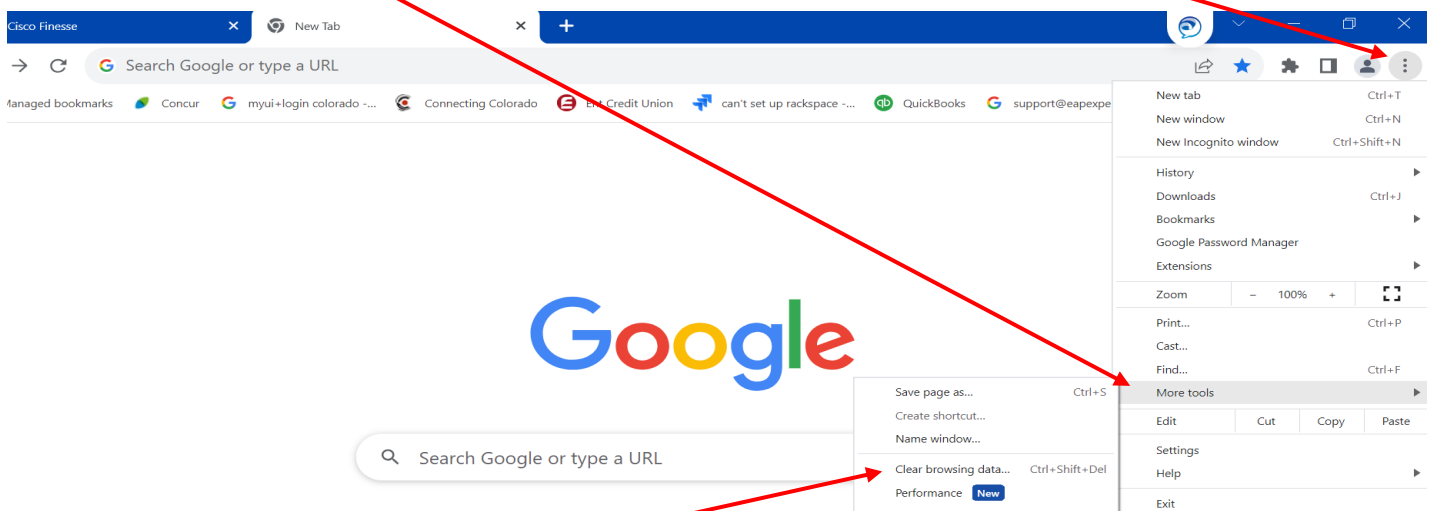
**Welcome to the new look website. Let's get started.....**

**Please follow these steps to download the new site to your phone or computer.**

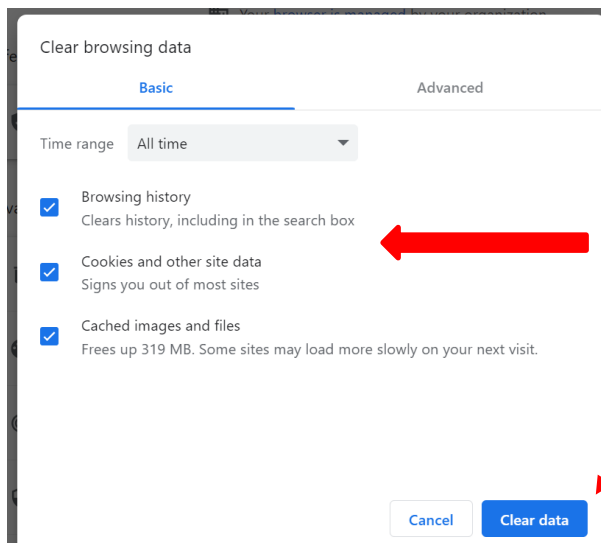
**Step #1.** If you have logged into [ProfileEAP.org](https://ProfileEAP.org) before, you will first have to **clear your cache** in order for the new website to load.

**To clear your cache:**

Open your browser (chrome preferred) and click on the 3 little dots at the top right of the browser then select More Tools



Then select Clear browsing data



Check all 3 boxes (it will not delete your saved passwords) and click on clear data

Once you have cleared your cache go to [ProfileEAP.org](https://ProfileEAP.org). Then you will see this screen:



# Welcome To Your Work Life Portal



Call: **1-800-645-6571**

If you are experiencing a life-threatening situation, please call 911 or immediately go to an emergency room.

Providing resources for members to live happier and healthier lives.

Your organization has partnered with us to give you access to:

- Self Help Portal
- Child and Eldercare Consultation
- Work Life Resources and Referral
- Legal and Financial Consultation

## Log In:

Browse benefits, request services, explore self-help content and enjoy 24/7/365 access.

### • Current Portal Members:

- This means you had an account on the old site
- Please fill in the email and password associated with your old account
- You will receive an email to finish activating your new account

### • New Portal Members:

- This means you did not have an account in the old portal
- Please use the sign up link to create an account

If you have already set up you account on the new portal, simply enter your email and password to get back in.

Required \*

Email \*

Email

Password \*

Password

Log In

[Sign Up](#) | [Forgot Password](#) | [Email Support](#)



### Employees

If you are experiencing a mental health or suicide-related crisis or to help a loved one through a crisis: Call 988 for the National Suicide Prevention & Crisis Lifeline or 1-844-493-8255 for the Colorado Crisis Service Line or text "TALK" to 38255

Click here for [MORE INFORMATION](#) on the Colorado Crisis Services 24/7 hotline

Crisis counselors & professionally trained peer specialists are available to immediately provide help.



### Managers and Leaders

If you have an associate in crisis and in need of support or if you recently experienced a workplace disruptive event.

Please call 800-645-6571 and ask to speak with the "on-call EAP Specialist"

(EAP specialists are trained in immediately helping leaders with behavioral risk situations)



To register for your free, **CONFIDENTIAL** counseling, or call Profile EAP at 1-800-645-6571

REQUEST COUNSELING



Profile EAP Webinars & Support Groups Tool-building webinars for your well-being. To attend a seminar or webinar view the schedule.

VIEW & REGISTER

**Step #2** Enter the email address you prefer to use and use your company code **PCCLD**

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Required \*

Email \*

Email

Password \*

Password

Log In

[Sign Up](#) | [Forgot Password](#) | [Email Support](#)

**Step #3** – you will see this message. An email will be sent to your address requiring you to reset your password.

This is your first time on the new site so we sent you an email to reset your password.



## Welcome To Your Work Life Portal

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## Log In:

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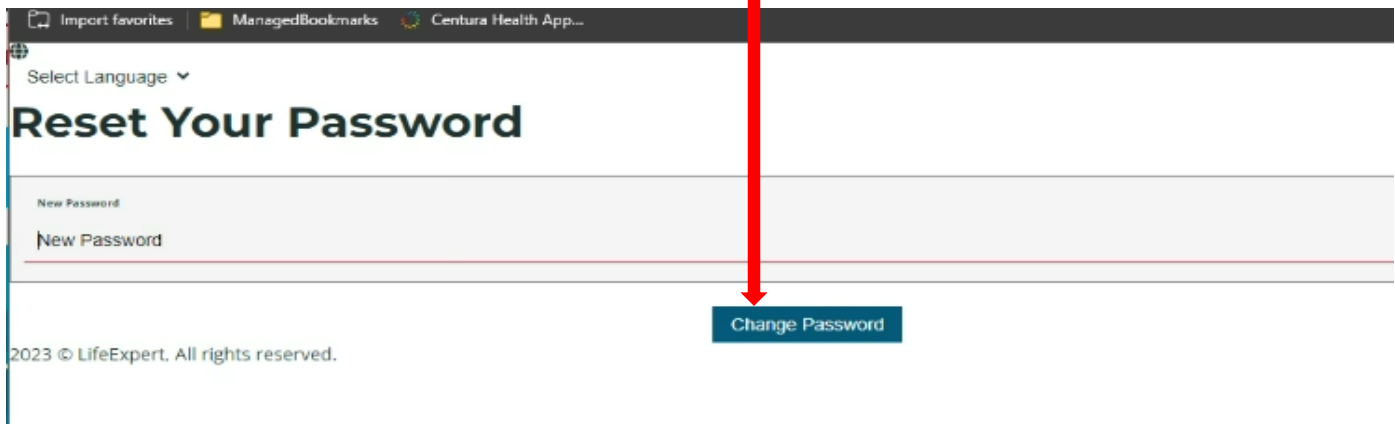
### Current Portal Members.

Welcome to your improved self-help portal! You no longer need to remember your username for the site. You can now use your email address in which you created your account. You will be prompted to change your password, on your first log in.

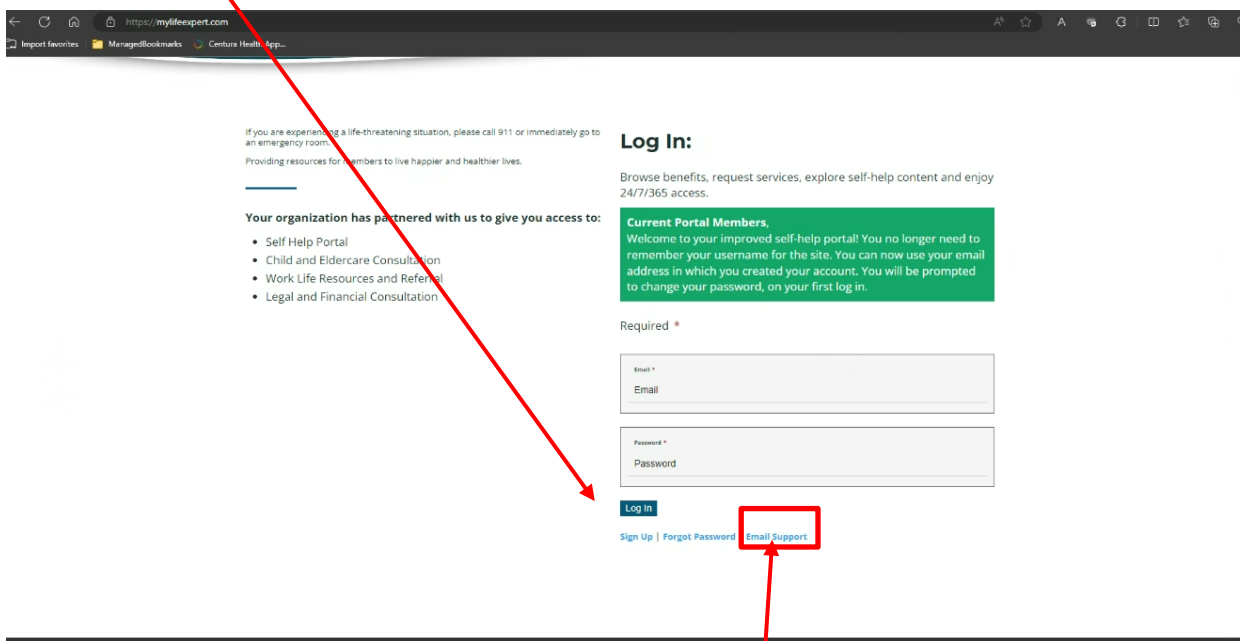
**Step #4** – This is the email you will get. If you didn't receive this email - **Please check your spam or junk mail for it** – then click on reset password



**Step #5** – Type in your new password and click on change password



**Step #6** – You will be redirected back to the site. Enter your email address and new password and click login



**If you have any difficult getting in – please click on email support for technical assistance**



You're all set.....enjoy the new site!



Profile EAP

Search Term Search

Select Language

Home Family & Relationships Financial & Legal Career & Professional Home & Living Health & Well-Being Education & Learning

Site Features

## 7 Ways to Save 10K a Year

Tip of the Month



My Company

My Profile

Logout

## Need Help?

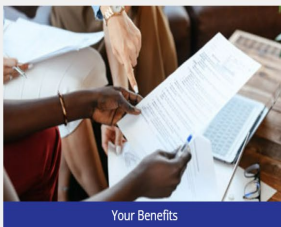
Connect with a qualified professional today

1-800-645-6571

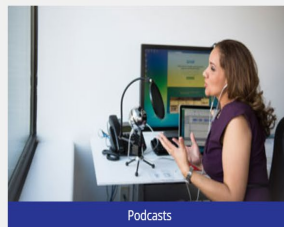
Call for Support

Chat Support

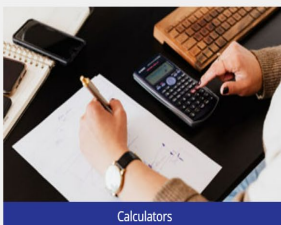
### Site Features



Your Benefits



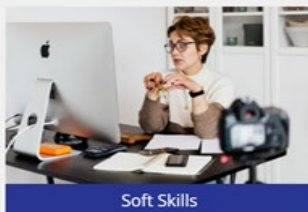
Podcasts



Calculators



Legal Forms & Worksheets



Soft Skills



Assessments



Resource Locator



Discounts

### Events Calendar:



#### Our Next Event:

#### Empowering Your Influence

October 11, 2023 - 1:30PM EST

REGISTER FOR THIS EVENT

UPCOMING EVENTS

RECORDED WEBINARS



Do you know what your benefits are?

Learn about your benefits.

### Welcome to your Marketplace!

Enjoy discounts, rewards and perks on thousands of the brands you love.

